



Health Services
LOS ANGELES COUNTY

April 14, 2015

Los Angeles County
Board of Supervisors

Hilda L. Solis
First District

Mark Ridley-Thomas
Second District

Sheila Kuehl
Third District

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Fourth District

Michael D. Antonovich
Fifth District

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D. *Mitchell Katz*
Director

SUBJECT: **STEPS REQUIRED TO SUCCESSFULLY ADAPT THE DEPARTMENT OF HEALTH SERVICES AND LOS ANGELES COUNTY FOR THE AFFORDABLE CARE ACT**

Mitchell H. Katz, M.D.
Director

Hal F. Yee, Jr., M.D., Ph.D.
Chief Medical Officer

As requested by the Board at the meeting of December 4, 2012, the following report is an update on various issues relating to the County's implementation of the Affordable Care Act (ACA). At its meeting on November 5, 2013, the Board instructed the Director of the Department of Health Services (DHS) to continue to report to the Board on a monthly basis on the implementation of the ACA; and at its meeting on April 7, 2015, the Board requested a report on a quarterly basis.

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Los Angeles, CA 90012

Tel: (213) 240-8101
Fax: (213) 481-0503

www.dhs.lacounty.gov

UPDATE

As detailed in the attachment, DHS continues to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me at (213) 240-8101.

MHK:GP:rm

Attachment

- c: Chief Executive Office
- County Counsel
- Executive Office, Board of Supervisors
- Department of Public Social Services
- Department of Public Health
- Department of Mental Health

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.

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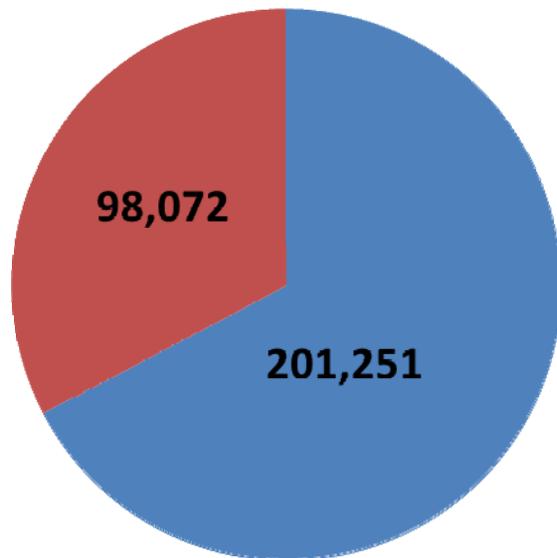
Status Report on Implementation of the Affordable Care Act (ACA)

**Mitchell H. Katz, MD
Director
LOS ANGELES COUNTY
DEPARTMENT OF HEALTH SERVICES**

APRIL 2015 Update

DHS Medi-Cal Managed Care Enrollment (as of April 2015)

Total Enrollment
n = 299,323



■ LA Care ■ Health Net

Gender breakdown

- Male: 53%
- Female: 47%

Age breakdown

- 0-18: 15%
- 19-64: 83%
- 65+: 2%

Distribution of DHS enrollment (LA Care)

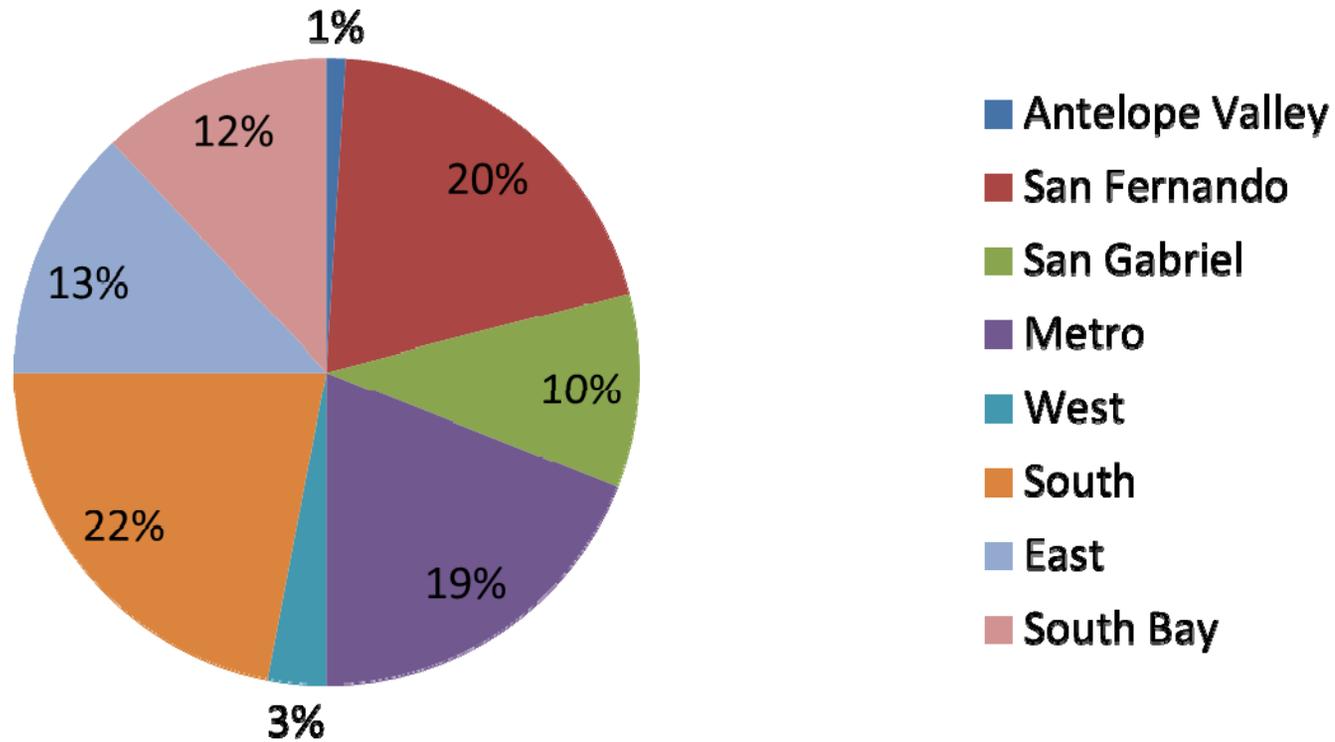
- Default assignment : 64%
- Prior DHS affiliation/family link: 29%
- Choice: 7%



Update on My Health LA

The My Health LA program is a partnership with over 180 Community Partner clinic sites across LA County. As of February 28, 2015, there were **93,253** enrolled in the program.

MHLA Enrollment by SPA



Covered CA and Medi-Cal Statewide Enrollment Data



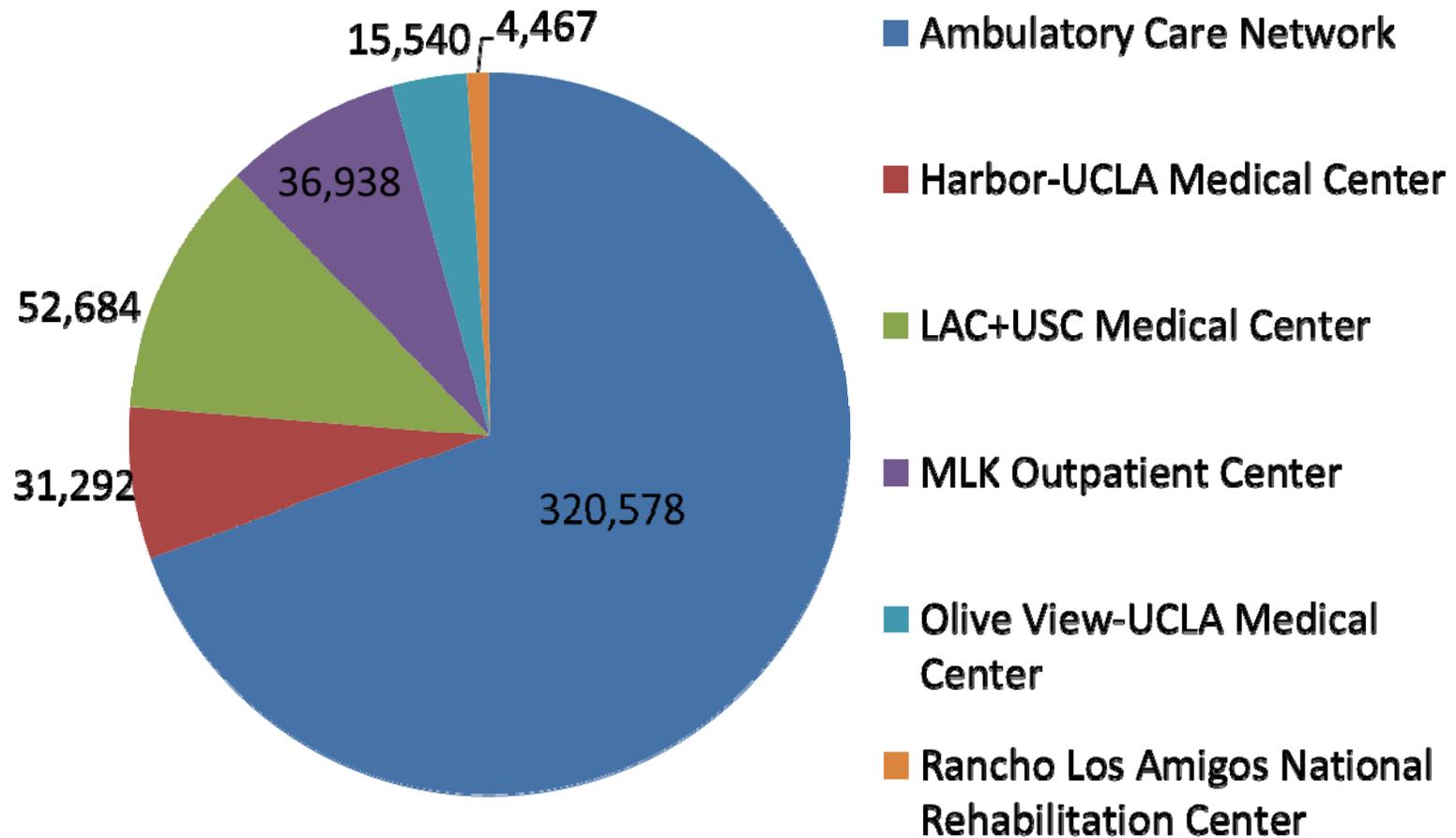
Enrollment Statistics	Nov. 15- Feb. 22
Covered California plan selections and Medi-Cal* enrollments	1,274,073
Enrollments in a Covered California health plan	495,073
Subsidized enrollments (those eligible for federal premium assistance, cost-sharing reduction) in a Covered California health plan	436,970
Non-Subsidized enrollments in a Covered California health plan	58,103

Source: Covered California press release dated 03/05/2015

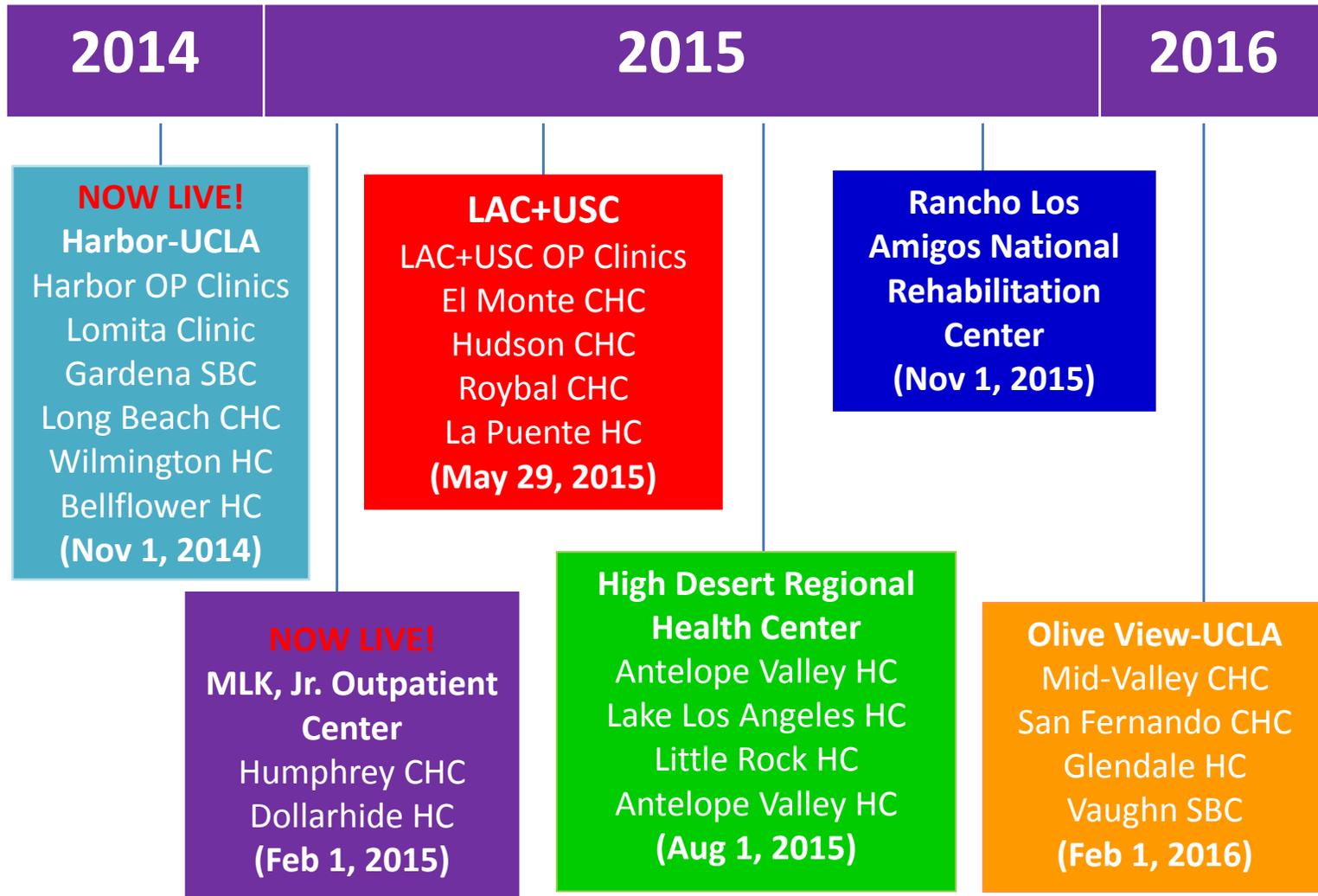
*Medi-Cal information is through Jan. 31, 2015

DHS Empanelment by DHS Facility

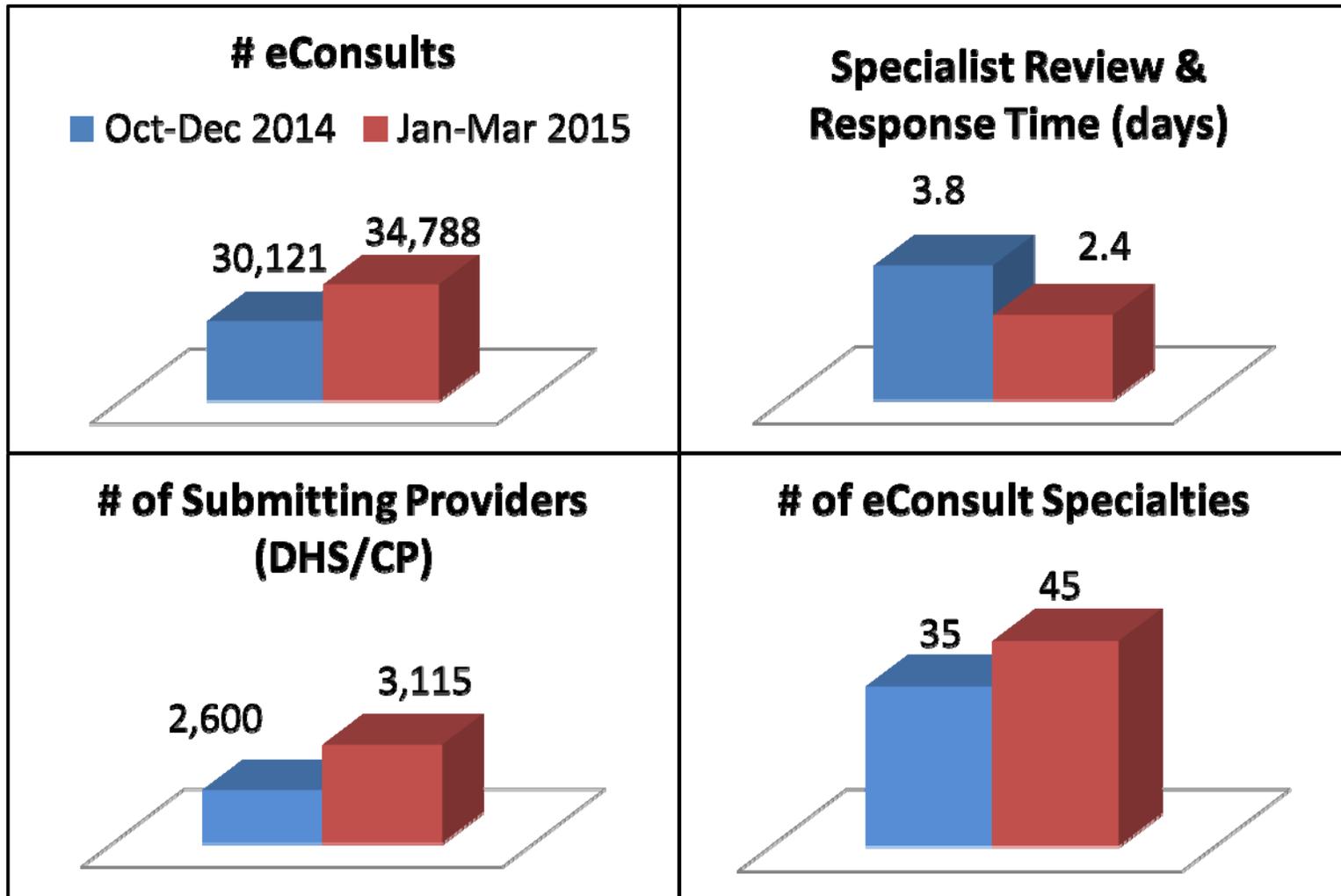
461,499 patients have been empaneled as of April 7, 2015



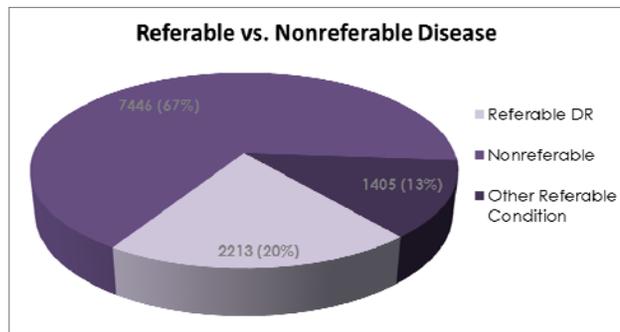
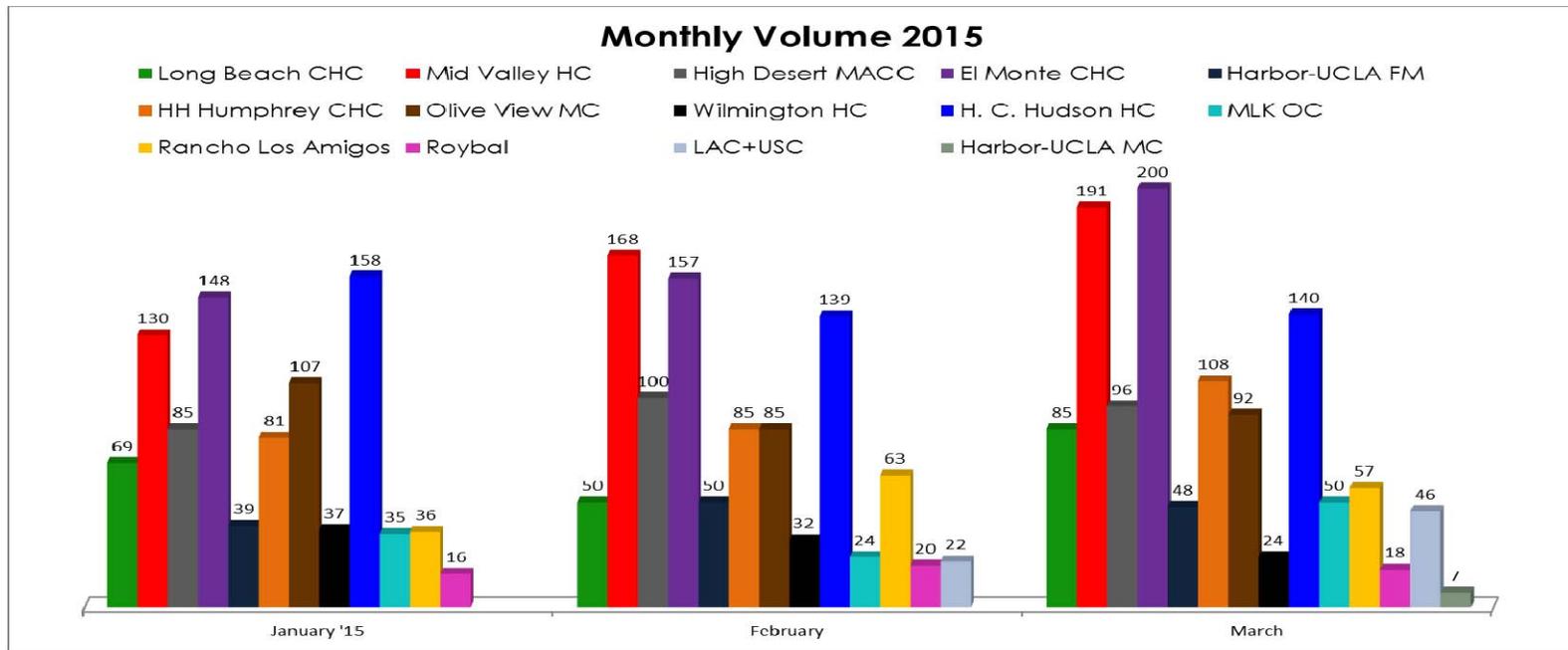
ORCHID Deployment Timeline



e-Consult Summary



DHS Teleretinal Diabetic Retinopathy Screening Initiative (As of 03/31/15)

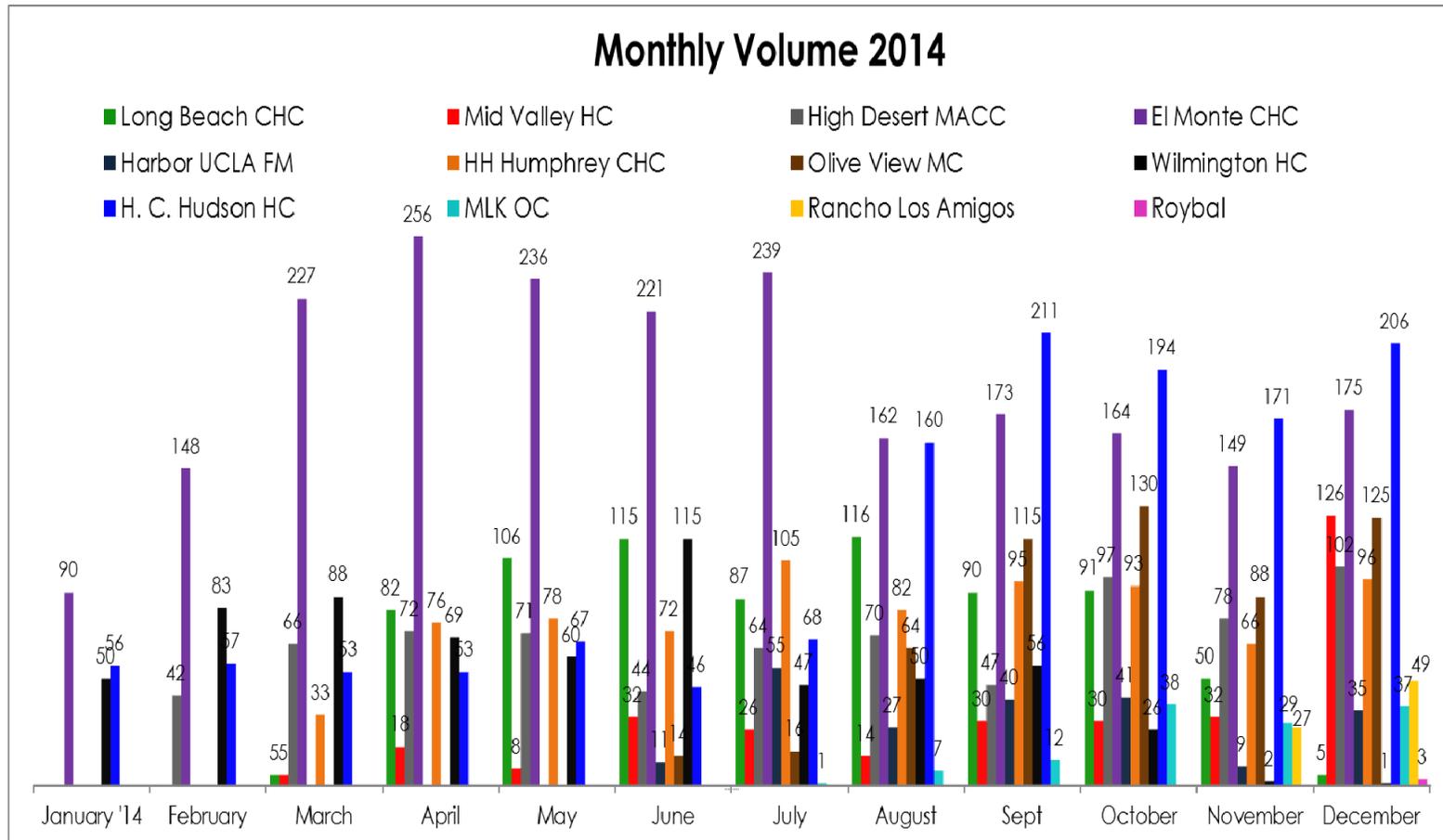


Case Statistics

Total Encounters - 11,135
 Awaiting Review - 71
 Reviewed - 11064

- No Referral Needed - 7446
- Referred for Diabetic Retinopathy - 2213
- Referred for Other Eye Conditions - 1405

DHS Teleretinal Diabetic Retinopathy Screening Initiative



Lots done, Lots more to do!

- Although many of DHS' initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation



Implementation of Health Care Reform: Status Update

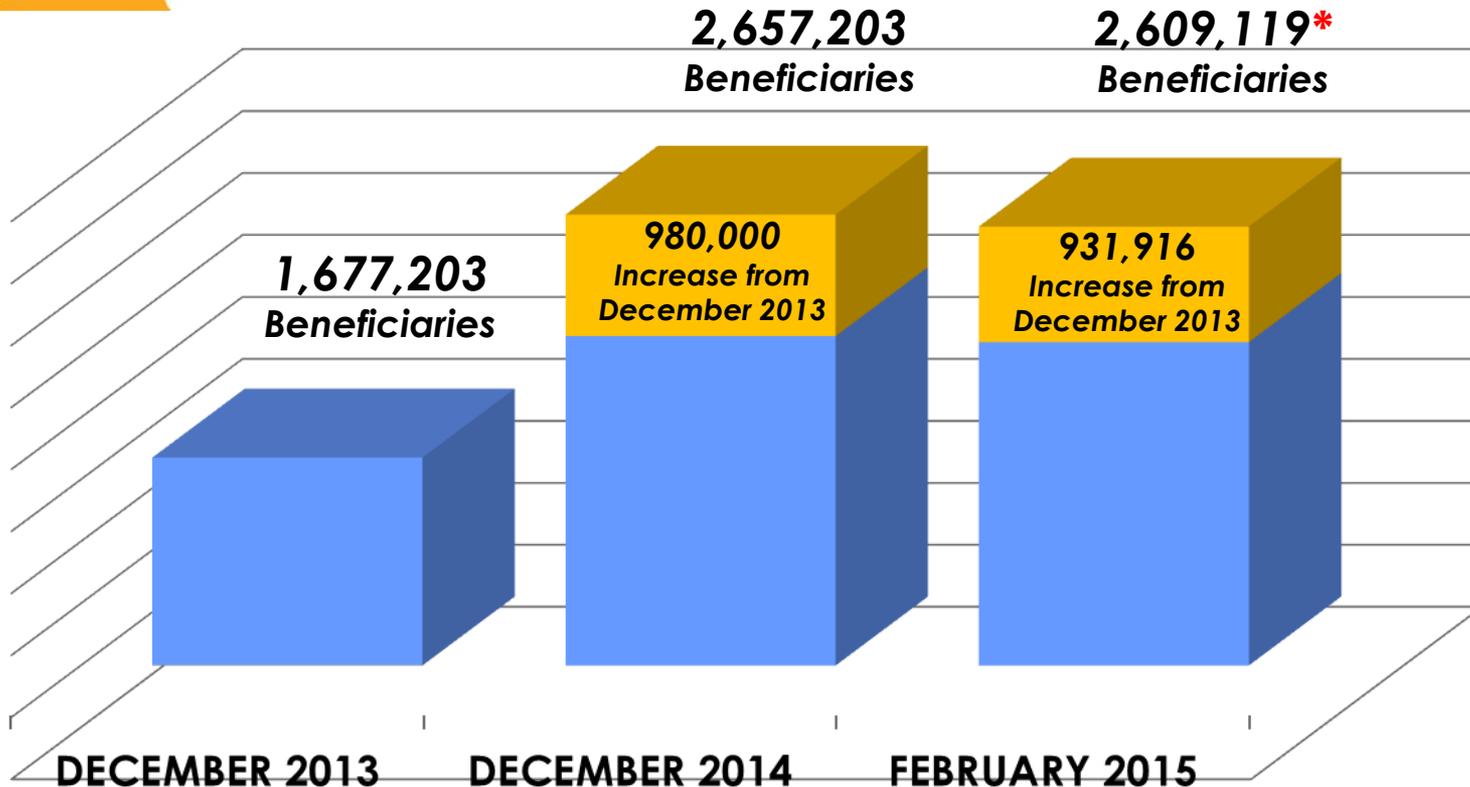


*Sheryl L. Spiller, Director
Department of Public Social Services*

April 14, 2015



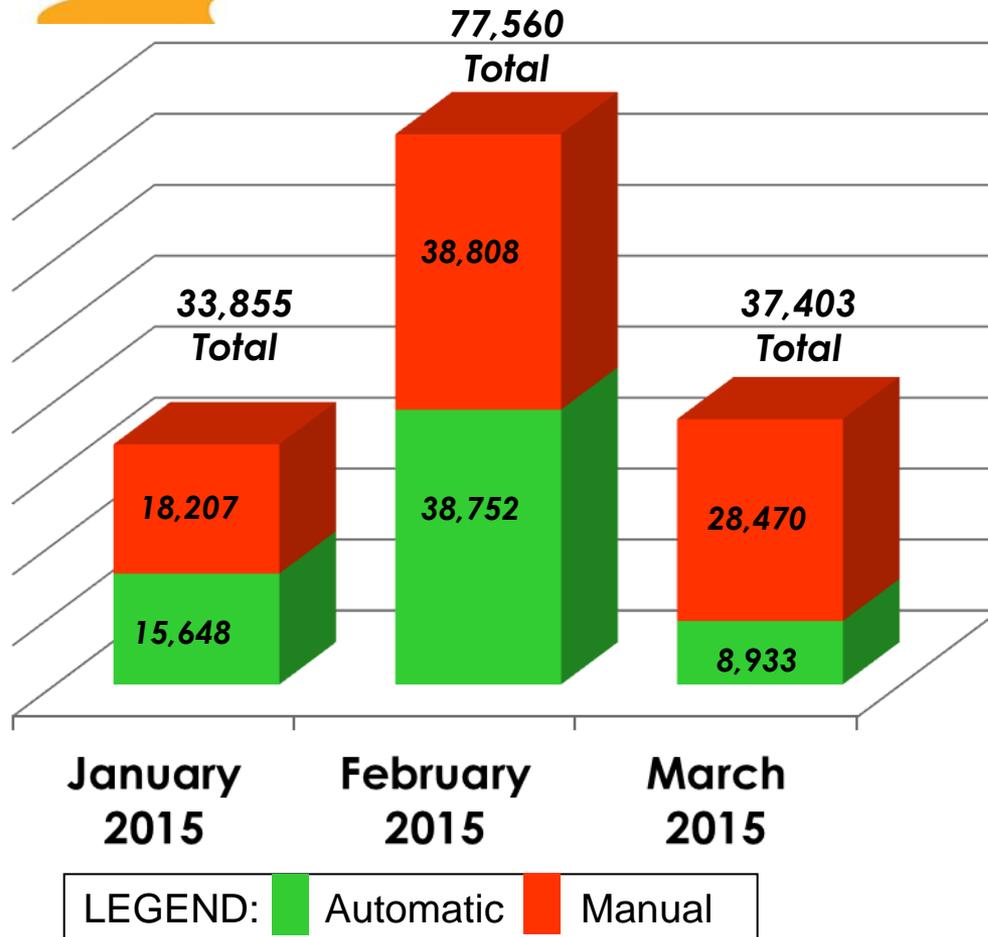
MEDI-CAL BENEFICIARIES



***LEADER Data Only. Does not include an additional 66,174 beneficiaries approved in MEDS due to CalHEERS/LEADER interface issues.**



2015 RENEWAL PROCESS



New Renewal Process

Designed to automatically re-evaluate each case for ongoing eligibility.

Automatic Authorizations

If no discrepancies are found, benefits are automatically approved.

Manual Reviews

Beneficiaries with case discrepancies will be sent a pre-populated form to complete.



CHALLENGES/OPEN ISSUES

Advocates Filed Two Lawsuits

- One is in regards to the delays in processing applications timely.
- The second alleges that enrollees were not properly notified that they were required to renew their coverage.

CalHEERS

- State developed a 24-month Roadmap to correct CalHEERS system.
- We anticipate continued system issues and increased staff workload until all CalHEERS issues are corrected.

Covered California

- Open-enrollment with Covered California began **November 15th** and was extended through **April 30, 2015**, to accommodate tax payers unaware of potential penalties for not having health coverage.

MEDI-CAL enrollment continues and is available year-round.



Affordable Care Act:

Opportunities for Healthier
Communities

Cynthia A. Harding, M.P.H.

Interim Director

Los Angeles County Department of Public Health

April 2015 Update





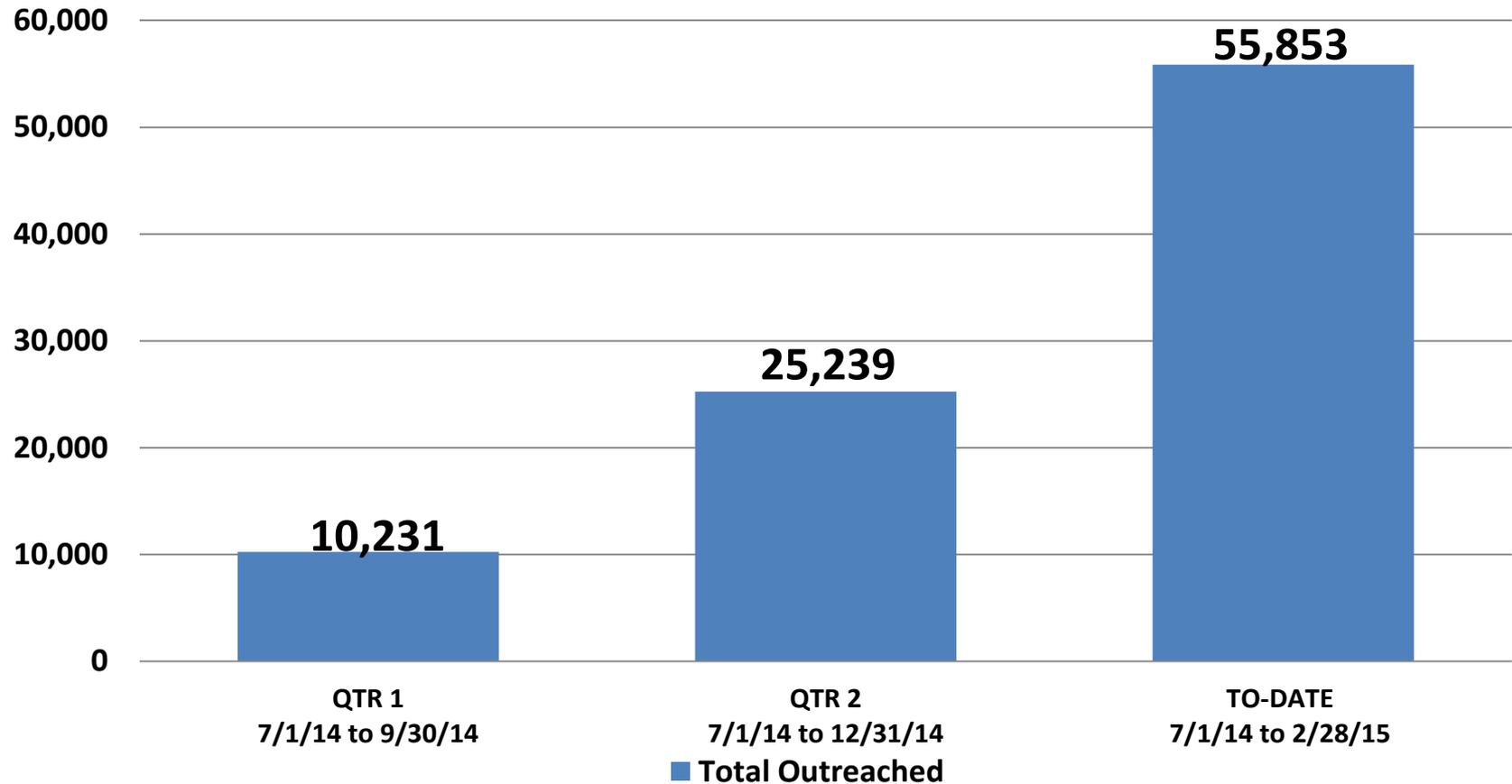
State DHCS Two-Year Grant: LA County – \$7 million

- **UPDATE:** Additional \$4.8 million for renewal assistance – grant extension through December 2016
- DPH oversees grant collaborative
- Partners:
 - 5 County departments,
 - 37 contractors and subcontractors, and
 - 80 community- and faith-based organizations

Medi-Cal Outreach & Enrollment Project



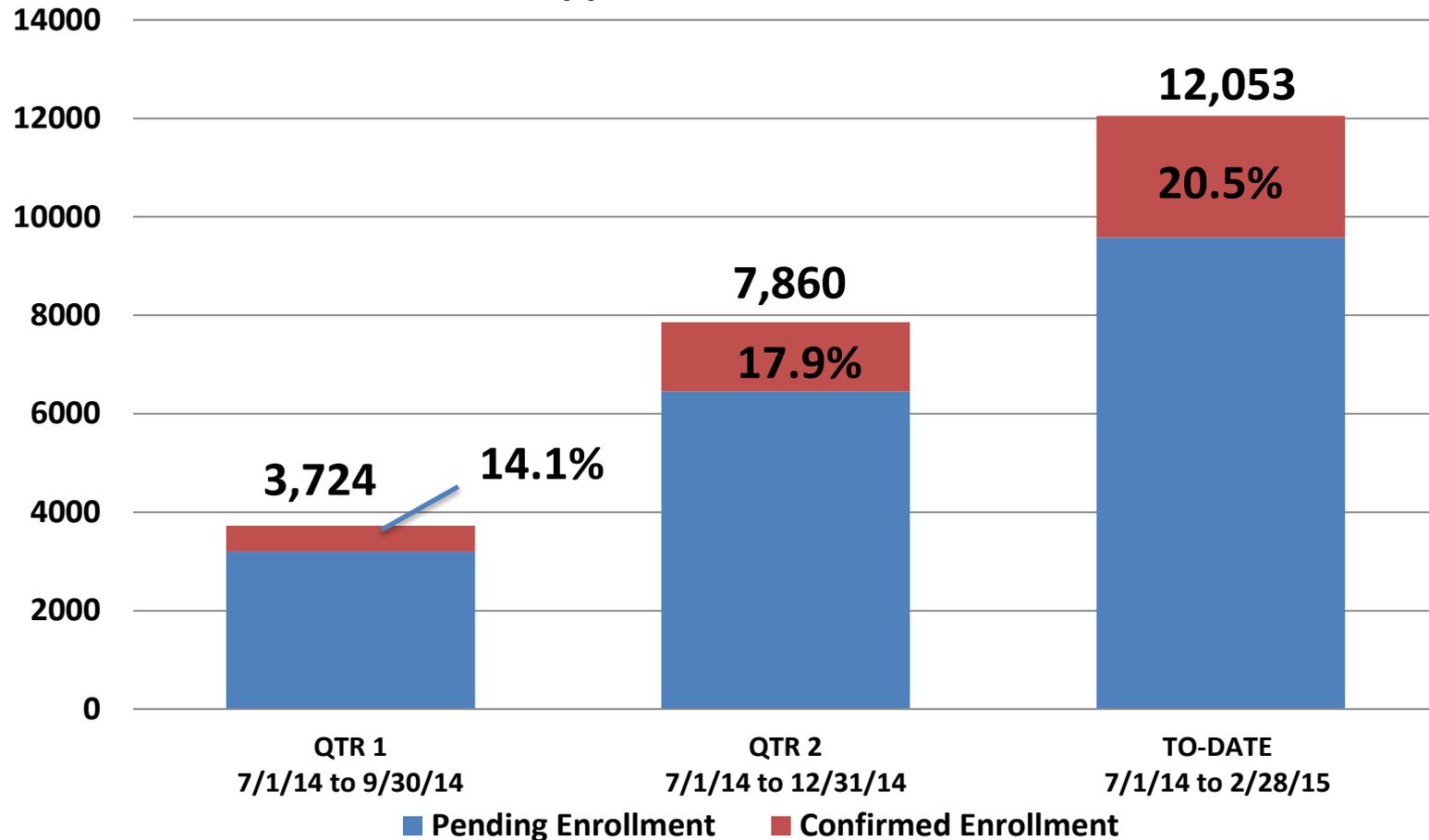
DHCS Medi-Cal Outreach



Medi-Cal Outreach & Enrollment Project



DHCS Medi-Cal Applications and Confirmed Enrollment





ACA Expansion of Substance Use Treatment Services

Pre-ACA Eligibility
Low-income children, pregnant women, & families

ACA Expansion
Single childless adults with income < 138% poverty

LA County Implementation

Opting in to State's Drug Medi-Cal Organized Delivery System Waiver



Partnering with DHS on billing consultant services

Revenue Generation / Billing for Services

Initiated a billing pilot in 5 DPH health centers for TB Direct Observed Therapy (DOT)

Completing Targeted Case Management (TCM) pilot planning for communicable disease case management at 5 DPH health centers

Implementing ORCHID in DPH clinics

Electronic Health Records (EHR)

Readiness assessment, roadmap, resource planning, and contracting – Early 2016

Initial ORCHID rollout – Mid-2016

ACA Funding for LA County Public Health



Community
Transformation Grant

Public Health
Improvement
Initiative

Epidemiology &
Laboratory Capacity

Chronic Disease
Prevention Strategy

Maternal, Infant,
Early Childhood
Home Visitation
Program

Drug Medi-Cal
Expansion



Epidemiology and Lab Capacity

Lab Testing Capabilities for Disease Detection & Response

- Testing for foodborne illness and outbreaks
- New rapid methods to identify causative agents and fingerprinting to help determine disease clusters and source tracing
- Disease Monitoring: Norovirus, Flu, West Nile Virus, Carbapenem-resistant enteric (CRE) bacteria...
- CRE prevention initiative

Achievements

- New lab certifications
- Updated electronic lab information systems for reporting
- Ebola and MERS testing



**ACA
Opportunities:
Creating
Healthier
Communities**

**Community Transformation Grant – Completed
Accomplishments posted:**

<http://publichealth.lacounty.gov/chronic/>

**CDC Prevention Fund Grant –
State and Local Public Health Actions**

**CDC Partnership to Improve Community Health –
Los Angeles County Office of Education**

**Coordination and Collaboration on Other Grant
Efforts in Los Angeles**



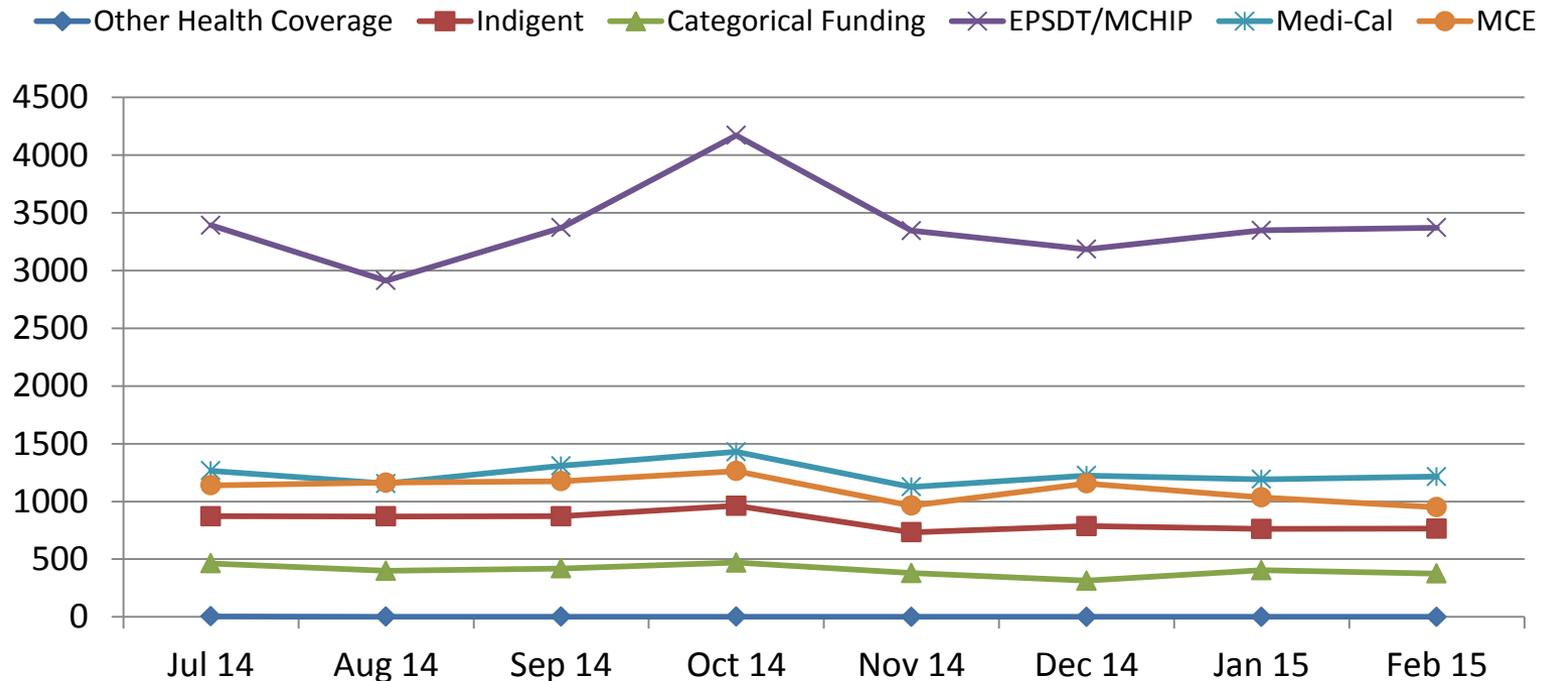
LAC
DMH
LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH

DMH and the Affordable Care Act (ACA)

Robin Kay, Ph.D., Chief Deputy Director
Los Angeles County Department of Mental Health
April 14, 2015

Service Capacity & Access

FY 14/15 New Clients by Month by Funding Type Outpatient Claims



“New clients” identified as no prior service in last 12 months

“Categorical Funding” includes CalWORKs, SAMHSA, etc.

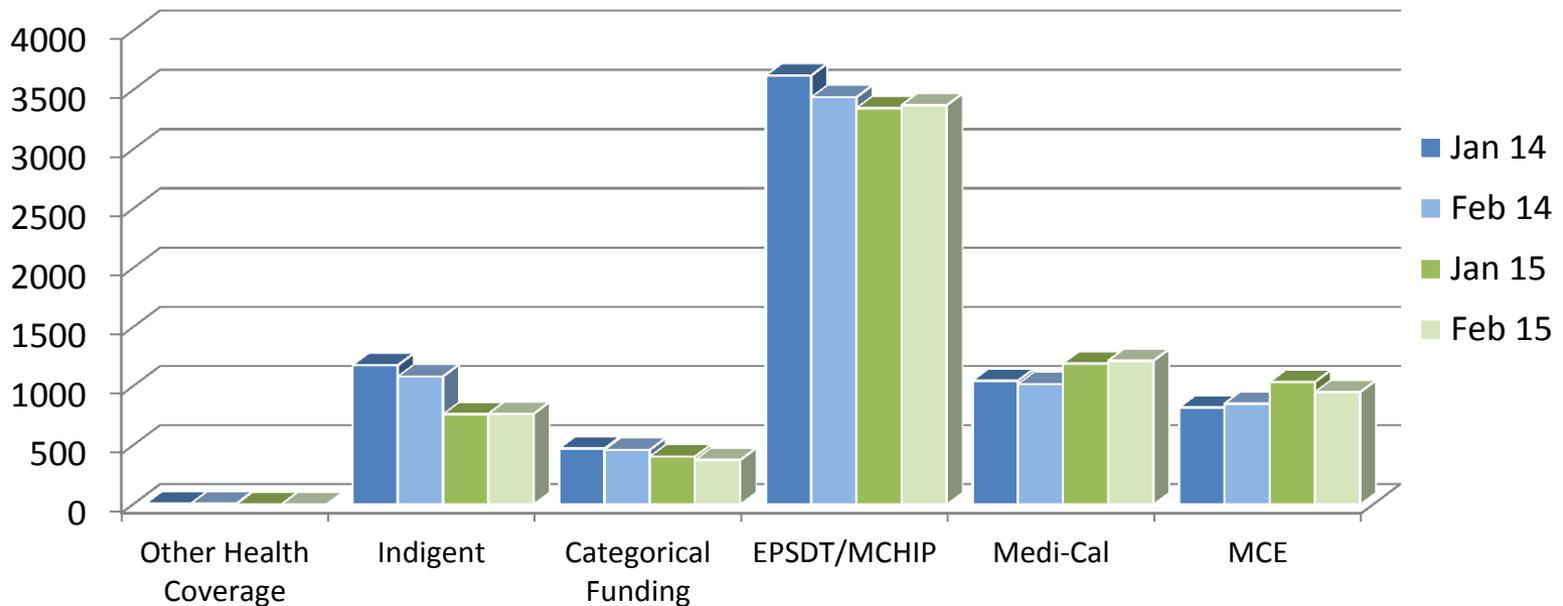
“Medi-Cal” includes all Medi-Cal, including Medi-Medi, except for MCE and EPSDT/MCHIP

“EPSDT/MCHIP” includes EPSDT, MCHIP, MCHIP EPSDT

Service Capacity & Access

New Clients by Month by Funding Type Outpatient Claims

January - February 2014 compared to January - February 2015



“New clients” identified as no prior service in last 12 months

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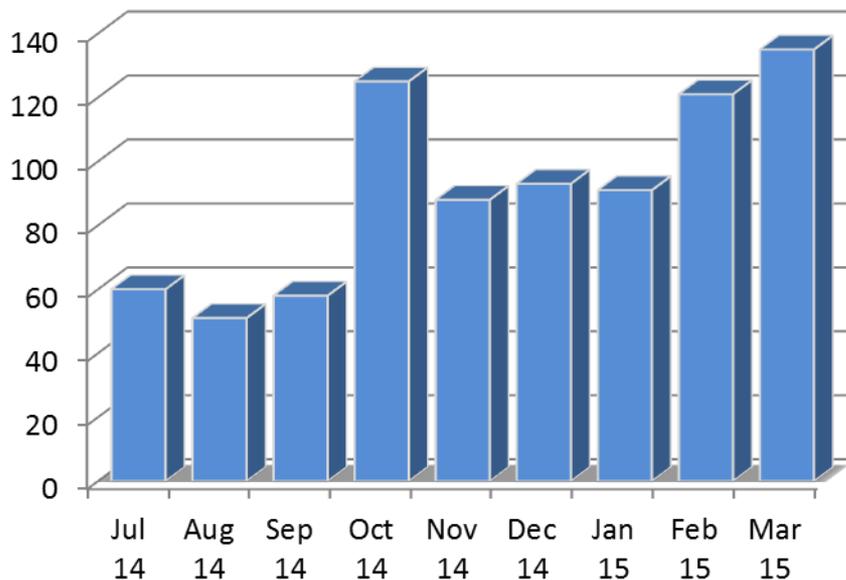
“EPSDT/MCHIP” includes EPSDT, MCHIP, MCHIP EPSDT

Service Capacity & Access

Referrals from Medi-Cal Managed Care Plans for Urgent Appointments

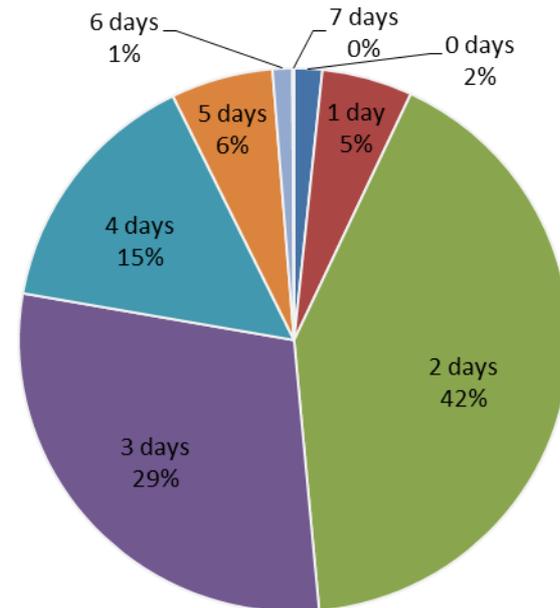
Total Number of Urgent Referrals per Month

July 2014-March 2015

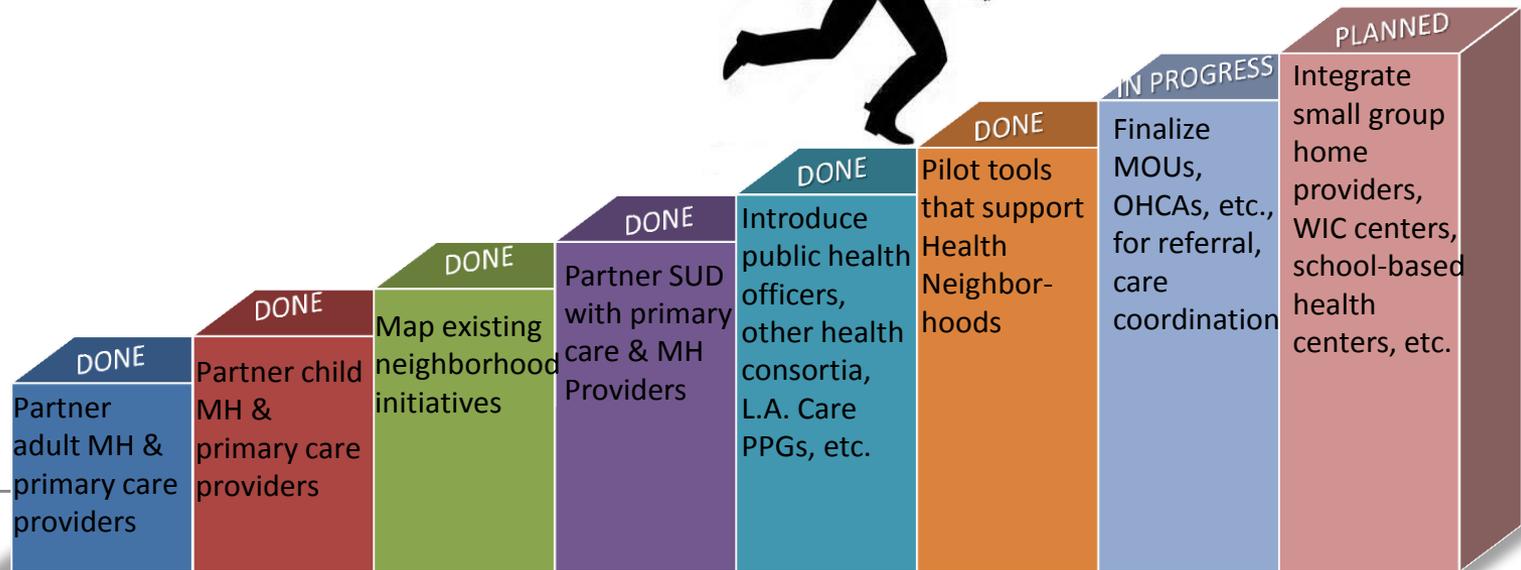


Number of Days from Referral to Initial Appointment

January 2014-March 2015



Organizing Service Delivery: Health Neighborhoods



Organizing Service Delivery: Health Neighborhoods

Health Neighborhood	Number of Health Neighborhood Partners			
	Mental Health	Health	Substance Abuse	Other
Lancaster	11	3	5	6
Pacoima	10	10	9	1
El Monte	9	3	6	1
Boyle Heights	11	5	4	2
MLK/Watts/Willowbrook	15	3	5	1
Southeast Los Angeles	7	4	6	1
Central Long Beach	7	2	2	2

*Some providers may offer more than one type of service. Each service is counted.

Organizing Service Delivery: Health Neighborhoods

An Example of Collaboration within the
Pacoima Health Neighborhood:

**FIRST 5
LA**

Caregivers of
DCFS involved
children need
more support

We have
Specialized Foster
Care Parent
Advocates that
can help!

**LAC
DMH**
LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH

Solution

- Biweekly meetings with 20 – 25 caregivers of DCFS involved children focusing on education and advocacy
- Collaborate with DCFS to develop curriculum with more topics on Child Welfare